

Cloud Solutions

Avaya Cloud Unified Communications



Cloud Delivered Engagement Can Accelerate Growth and Revolutionize How You Do Business

Create a seamless engagement experience for your customers and employees. Regardless of where they are working or the device they are using, give your people the communications and collaboration capabilities that will set your business apart—and allow you to compete with businesses that are much larger. Do all of that and much more with Avaya Cloud Unified Communications—the new cloud-based telephony platform from Avaya. Our solution has everything you need—phones, apps, messaging, conferencing, video, even your own team meeting space... all in a single, flexible platform.

Key Capabilities at a Glance

Cloud Based Flexibility: Purchase only what you need when you need it. Add and remove users easily. Add new functionality when you're ready.

Scalable: Avaya Cloud Unified Communications grows with you as your business accelerates. Supports from two to thousands of users at a single location or across multiple locations.

Rich Unified Communications: Create a seamless engagement experience for your customers and employees regardless of their locations, devices, or applications. Users can have telephony, messaging, conferencing, video, and unified communications—all in a flexible platform.

Security: High availability and secure communication without complexities.



Key Capabilities at a Glance

- Cloud Based Flexibility
- Scalable
- Rich Unified Communications
- Security
- Mobility
- Business Application Integration
- Team Meeting space

Mobility: Each staff member has just one number that customers use to reach them in any location, on any device. Give remote and mobile staff in-office capabilities from virtually any device.

Business Application Integration: Embed your Avaya Cloud Unified Communications capabilities directly into the cloud-based applications you already use like Google Apps, Office 365, Skype for business, Lync and Salesforce.

Team Meeting space: Rely on the included cloud-based team collaboration and meeting space that can be accessed anywhere. Invite staff and customers to a persistent meeting space that seamlessly integrates voice, video, tasks, sharing and more.

Every worker has needs that are driven by where and how they work. Office workers are primarily at their desks. Mobile associates need to connect wherever they happen to be. Remote workers want to collaborate with the same capabilities they would have in a company office. Avaya Cloud Unified Communications plans—Essential, Business, or Power deliver the right level of capabilities to every associate in your organization.

With Avaya Cloud Unified Communications, your small to midsized business has affordable, flexible and powerful choices for business communications. Change the way your mobile, distributed workforce collaborates. Deliver an engaging experience for voice, video and mobility on virtually any device.

With Avaya Cloud Unified Communications, your small to mid-sized business has affordable, flexible and powerful choices for business communications. Change the way your mobile, distributed workforce collaborates. Deliver an engaging experience for voice, video and mobility on virtually any device.

Avaya Cloud Unified Communications™ Plans

Pick the right plan for each of your users to tailor the perfect solution to your organization!

| | Essential | Business | Power |
|---|----------------------|-----------------------|-----------------------|
| Mix and match plans | . | . | . |
| Basic phone service | . | . | . |
| Unlimited nationwide inbound/outbound calling * | . | . | . |
| Virtual receptionist | . | . | . |
| Ad-hoc voice conference calls | . | . | . |
| High definition (HD) Voice | . | . | . |
| Voicemail and voicemail-to-email | . | . | . |
| Ring/Hunt Groups | . | . | . |
| Customizable Music on hold | . | . | . |
| Automated after hours service | . | . | . |
| Hot Desking | . | . | . |
| Team Meeting Collaboration Space | . | . | . |
| Team Meeting Instant Messaging | . | . | . |
| Team Meeting File Sharing | . | . | . |
| Team Meeting Voice Conferencing | Up to 5 participants | Up to 25 participants | Up to 60 participants |
| Team Meeting Video Conferencing | | Up to 15 participants | Up to 25 participants |
| Team Meeting Task Management | | . | . |
| Simultaneous ringing | | . | . |
| Mobile Client | | . | . |
| Soft Desktop Client | | . | . |
| Call Recording | | . | . |
| Receptionist Console | | . | . |
| Direct phone number | | optional | . |
| Direct Video Calling | | | . |
| Salesforce® Integration | | | . |
| Google® Integration | | | . |
| Skype for Business® Integration | | | . |

* Reasonable use clauses apply, please see the Avaya Cloud Unified Communications Terms of Service

